



ATC House, Ohio Street,
P. O. Box 543, Dar es Salaam, TANZANIA
Phone: (255 22) 211 - 7500
Fax: (255 22) 2113-114

ATCL REGIONAL FLIGHTS SUSPENSION FROM 25TH MARCH 2020.

Air Tanzania Company Limited (ATCL), regret to inform our esteemed customers and the entire public that, effective from 25th March 2020, all regional flights will be temporarily suspended. This is due to the ban and entry restrictions imposed by several governments and locking down their countries in relation with COVID-19 outbreak. The affected routes are Entebbe (Uganda), Bujumbura (Burundi), Hahaya (Comoro), Lusaka (Zambia) and Harare (Zimbabwe).

All other domestic flights on the ATCL network are not affected by this announcement, though there will be a frequencies reduction due to shrinking of volumes on some routes since most travellers are taking precautions on unnecessary trip.

We wish to assure our esteemed customers that, Air Tanzania has taken measures ensuring safety and health of our passenger by disinfecting all aircrafts and positioning sanitizers in all essential areas like offices, airport before boarding and inside the aircrafts also the staff have been instructed to wear service gears (gloves and masks) during flight.

We have also updated our cancellation, rebooking and refund policy to all Air Tanzania passengers holding our tickets. The airline will waive all penalties on reservation changes, re-issues and refunds to affected passengers.

We request all passengers to contact our offices through **0800110045** or your nearby travel agent for further assistance.

We apologize for any inconveniences caused to all passengers and continue to request your patience during this period.

Eng. Ladislaus Matindi.

**THE MANAGING DIRECTOR & CEO,
AIR TANZANIA COMPANY LIMITED.**

Directors: Eng. Emmanuel Korosso (Chairman)
Mr. Simon Nkanyemka, Dr. Omari K. Mbura, Dr. Neema Mori, Eng. Leonard M. E. Chimagu,
Mr. Ibrahim A. Mussa